

**APPENDIX 2**

**REPRESENTATION FROM METROPOLITAN POLICE- NOW WITHDRAWN.**



**METROPOLITAN  
POLICE**

**Working together for a safer London**

**POLICE REPRESENTATION**

**Name and address of premises:**

**The Phoenix Lounge & Bar, 2 Queens Parade N11 2DN**

**Type of Application:** New Premises Licence.

**I wish to make representation on the following:**

- Prevention of crime and disorder

If this application were granted in full or part, I would recommend the following alterations be made to the licence conditions. I also suggest that additional conditions be attached to the licence, as set out below, to further promote the licensing objectives.

	<b>Current Conditions</b>	<b>Recommendation</b>
1	CCTV System will be installed.	<p>A digital CCTV system to be installed in the premises.</p> <p>Cameras must be sited to observe the entrance doors from the inside.</p> <p>Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.</p> <p>Provide a linked record of the date, time, and place of any image.</p> <p>Provide good quality images - colour during opening times.</p>

			<p>Have a monitor to review images and recorded quality.</p> <p>Be regularly maintained to ensure continuous quality of image capture and retention.</p> <p>Staff trained in operating CCTV.</p> <p>Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.</p>
2	The application states alcohol will be supplied for consumption on the premises up until the venue is closed to the public		Haringey policy is that the provision of alcohol for consumption on the premises ceases 30 minutes before the venue closes to the public to allow a reasonable drinking up / cooling down period.

If these conditions were accepted in full I would withdraw my representation.

Officer: Mark Greaves  
Licensing Officer Haringey Police

Tel: 020 3276 0150

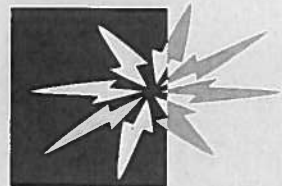
Mark.Greaves@Met.Police.UK

Date: 29th November 2012

---

**APPENDIX 3**

**REPRESENTATION FROM ENVIRONMENTAL HEALTH.**



**Haringey** Council

## Licensing Consultation

To: Licensing Officer

From: Enforcement Response Officer (Noise)

Name of Officer preparing representation: Lamin Tamba

cc: Team Leader Enforcement Response, Derek Pearce

Our Reference: WK236851

Date: 13<sup>th</sup> December 2012

Premises: The Phoenix Lounge and Bar, 2 Queens Parade, Brownlow Road, N11 2DN

Type of application: New

---

I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance on behalf of the Enforcement Response (Noise) Team & would like to make representations to the Application. Efforts to contact the applicant to discuss his complaint were unsuccessful. I telephoned him a few times and left messages without success. The premises was closed at the time of inspection.

There is a history of noise complaints (at a time when the premises had no licence for regulated entertainment and we therefore request appropriate conditions to be applied to protect residents from nuisance.

The operating schedule does not address the prevention of public nuisance from:

- airborne entertainment noise
- Structure borne noise or vibrations from entertainment
- Noise generated by patrons in external areas of the premises
- Noise generated from patrons queuing to enter
- Noise from patrons exiting the premises

The proposed operating hours are inappropriate due to the close proximity of residential dwellings.

The noise caused by patrons exiting the premises and locating suitable transport home is likely to be detrimental to the residential amenity.



### Supporting Information

Warning letters were issued in 2008 & 2009 following noise complaints as detailed in the table below. Complaints about loud music were also received on:

Date reported & time	Subject	Observations & time	Outcome	Our Ref
20/12/2008	Loud music	Noise off when visited	n/a	WK104115
27/12/2008	Loud music	Loud music witnessed	Written warning	WK104622
31/12/2008	Loud music	Loud music witnessed	Written warning as above	WK104903
07/6/2009	Loud music	Noise stopped before arrival	n/a	WK122730
26/12/2009	Loud music	Loud music witnessed	Written warning	"
20/2/2010	Loud music	No Nuisance witnessed	n/a	"
27/11/2010	Loud music	No Nuisance witnessed	n/a	"
24/12/2010	Loud music	No Nuisance witnessed	n/a	"
11/2/2011	Loud music	No Nuisance witnessed	n/a	"

This representation recommends that the following conditions to the operating schedule:

#### Operating hours

That the premises closes no later than 01:00am and regulated entertainment ceases at 00:30.

## **Prevention of nuisance from noise / vibration**

All doors and windows will remain closed during the licensed regulated entertainment activities or in any event after 11pm. The entrance door will be fitted with a self-closing device and staff required to ensure that it is not propped open. A member of staff shall be made responsible to ensure the door is opened for as brief a period as possible. Where necessary adequate and suitable mechanical ventilation should be provided to public areas

Entry to the premises will be restricted to front entrance only whilst the premises is being used for regulated entertainment licensed activity

Entrance/exit from the premises whilst regulated entertainment licensable activities are ongoing shall be via a lobbied door to minimise noise breakout.

The regulated entertainment licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties

### **Structure borne noise**

All speakers are mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties

### **Sound limits**

The licensee shall ensure that no music played in the licensed premises is audible at or within the site boundary of any residential property

All regulated entertainment amplified activity will utilise the in-house amplification system, the maximum output of which is controlled by the duty manager

### **Outside Areas**

No music will be played in, or for the benefit of patrons in external areas of the premises

No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises

Signs shall be displayed in the external areas/on the frontage requesting patrons to recognise the residential nature of the area and conduct their behaviour accordingly. The management must reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours

The number of persons permitted to utilise the external area/frontage will be restricted to 5 patrons only after 23:00.

### **Deliveries and collections.**

Deliveries and collections associated with the premises will be arranged between the hours 08:00 and 18:30 so as to minimise the disturbance caused to the neighbours

**APPENDIX 4**

**REPRESENTATION FROM TRADING STANDARDS – NOW WITHDRAWN.**



## Anderson Chanel

---

**From:** Tillett Karen  
**Sent:** 03 December 2012 13:19  
**To:** Licensing  
**Subject:** FW: New Premises Application - The Phoenix Lounge and Bar, 2 Queens Parade, Brownlow Road, Bounds Green, London N11 2DN  
**Importance:** High  
**Attachments:** MEMO- THE PHOENIX LOUNGE AND BAR.doc; The Phoenix Lounge and Bar- Application & plan.pdf

I would like to make a representation on behalf of Trading Standards regarding the above application in relation to the potential sale of alcohol to underage children (Section M).

The prevention of such activity is not adequately addressed in the Licensing Objective concerning the protection of children (Section P(e)).

Measures that we would expect to see in place are detailed below:

- All relevant staff must be trained in the prevention of underage sales including; knowledge of the law and guidance on how to assess age and recognise acceptable ID. Such ID must bear a photograph, date of birth and a holographic mark
- To keep a written record of staff training confirming they have understood the legal requirements

The application states that a Challenge 21 and Challenge 25 Policy will be in force. Only one of these policies can be implemented, not both at the same time so this inconsistency needs to be addressed.

It is recommended that a Challenge 25 Policy is adopted, though this does not form part of our representations.

Kind regards,  
Karen

**Karen Tillett**  
**Joint Trading Standards Manager - Haringey and Waltham Forest**  
**London Borough of Haringey Trading Standards**  
**Lee Valley Technopark,**  
**Ashley Road, Tottenham**  
**London N17 9LN**  
**Telephone: 020 8489 5885**  
**Alt Telephone: 020 8489 8233**  
**Fax: 020 8489 5554**

---

**From:** Anderson Chanel  
**Sent:** 22 November 2012 11:24  
**To:** Building Control; Enforcement Response; Food Haringey; Pearce Derek; Planning Enforcement; Whitehouse Rebecca; Tillett Karen; Thomas Simon; 'YR\_Licensing@met.pnn.police.uk'; De Gruchy Jeanelle; De Gruchy Jeanelle; Morris Marion; 'Fire'  
**Cc:** Barrett Daliah; Smith Paul; Shah Noshaba  
**Subject:** FW: New Premises Application - The Phoenix Lounge and Bar, 2 Queens Parade, Brownlow Road, Bounds Green, London N11 2DN  
**Importance:** High

Dear All,

04/12/2012

## **APPENDIX 5**

### **REPRESENTATION FROM 'OTHER PARTIES'**

Mr. G Raithatha,  
Flat No. 1  
Queens Parade,  
Brownlow Road,  
Boundsgreen  
London N11 2DN

6<sup>th</sup> December, 2012

Dear Sir/Madam,

RE; New Bar Opening At 2 Queens Parade Boundsgreen N11 2DN

I am writing regarding a New Bar opening at the above mentioned address.

I am one of the resident who lives in a flat situated above the new opening Bar. In the past similar business were run by several different owners, whereby loud music was played until late in the night during weekdays and weekends. I had no alternative but to call the Haringey Noise Nuisance Team to deal with the problem. It took me long time to take the matter to the legal proceedings. Finally notice was issued and the problem was resolved.

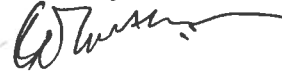
Therefore, I would like to draw to you attention that when the New Bar opens this matter needs to be taken into consideration, so that the same situation does not arise again.

A copy of the previous corresponding letter is enclosed for your reference.

Your assistance will highly be appreciated.

Thanking you,

Yours sincerely,



G. Raithatha



**\* HARINGEY COUNCIL \***

**Environmental Services**

**Environmental Control Services**  
639 High Road, Tottenham, London, N17 8BD  
Tel: 020 8489 0000 Fax: 020 8489 5530  
Minicom: 0208 489 5549

Your Ref:

Our Ref: ES/ECS/NT/SB

Contact: NOISE TEAM

Ext: 5238

Date: 14/06/2000

MR Raithaita  
1A Queens Ferry Mansions  
Brownlow Road  
London N-11

Dear Sir,

**Re: ENVIRONMENTAL PROTECTION ACT 1990  
LEGAL PROCEEDINGS FOR FAILURE TO COMPLY WITH A NOISE  
ABATEMENT NOTICE**

Re: HATAM RESTAURANT 2 QUEENS PARADE N11

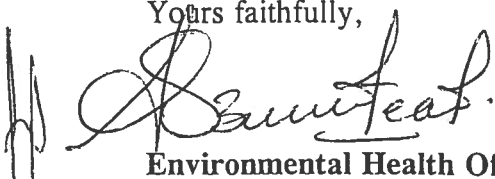
On 23/05/00 the Council prosecuted MR M. KAFI KERMATI  
the Occupier of the above premises for failing to comply with a Noise Abatement Notice. The  
offence(s) was/were committed on 08 & 16 OCT 1999.

At the hearing the defendant(s) was/were found guilty and the following penalty imposed.

Fine	£...750-00
Costs awarded to the Council	£...225-00
Other	£...975-00

If you are disturbed by noise from these premises in the future you should report it to this Service (020 8489 0000 during office hours and 020 8348 3148 at other times) so that officers can attempt to witness the noise and take appropriate action.

Yours faithfully,



Environmental Health Officer

**Environmental Services  
Enforcement**  
639 High Road  
London  
N17 8BD

Tel. : 020 8489 0000  
Minicom : 020 8489 5549

This letter is from **Mykia Angus**  
**Noise Team – Enforcement**  
Direct Line: 020 8489 5586  
E-mail: [mykia.angus@haringey.gov.uk](mailto:mykia.angus@haringey.gov.uk)  
Fax: 020 8489 3350

Your Ref. :  
Our Ref. : ES/ES/DRG/NT/ME/MA  
C.C. :  
Attach. :

**For a large print copy, contact 020 8489 5559**

Mrs Raithatha  
1 Queens Parade Mansions  
Brownlow Road  
London, N11

24<sup>th</sup> September 2004

Dear Madam,

**Re: NOISE NUISANCE: LOUD MUSIC**  
**- Address:**

**Nimkat Restaurant, 2 Queens Parade Mansions, N11**

I refer to your recent complaint of noise coming from the above premises on 14<sup>th</sup> September 2004, at 21:40hrs.

On receipt of your complaint, the Duty Officer visited, and the noise witnessed was excessive and a nuisance. Subsequently, a letter has been sent to the person responsible, requiring that person to reduce the noise, so that it does not disturb nearby residents. The letter also states that an Abatement Notice can be served if the nuisance persists.

However, should there be a repetition of this nuisance, please contact either this Department during the hours of **08.45 - 16.45 Monday to Friday**, or the Emergency Service **Tel: 020 8348 3148** outside of office hours.

Should you require any further information, please contact me.

Yours faithfully,



**Administrator Enforcement**

# HARINGEY COUNCIL

## Environmental Services

Enforcement  
639 High Road  
London  
N17 8BD

Tel : 020 8489 0000  
Minicom : 020 8489 5549

This letter is from **Naomi Kyarisiima**  
**Noise Team – Enforcement**

Direct Line: 020 8489 5264

E-mail: [Naomi.Kyarisiima@haringey.gov.uk](mailto:Naomi.Kyarisiima@haringey.gov.uk)

Fax: 020 8489 5530

Your Ref. :

Our Ref. : ES/ES/DRG/NTWVO/MA

C.C. :

Attach. :

**For a large print copy, contact 020 8489 5559**

Mrs Raithatha  
2 Queens Parade Mansions  
Brownlow Road  
LONDON  
N11 2DL

20 October, 2004

Dear Mrs Raithatha,

**Re: NOISE NUISANCE: LOUD MUSIC**

**Address:**

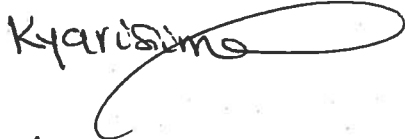
**Nimkat Restaurant, 2 Queens Parade, Brownlow Road, N11**

I refer to your complaint made on 15<sup>th</sup> October 2004, at 21:55hrs about noise coming from the above premises.

On receipt of your complaint, the Duty Officer visited, and the noise was loud and a nuisance. A Notice under Section 80 of the Environmental Protection Act 1990 has been served on the person responsible, prohibiting any recurrence of the nuisance.

Should there be a repetition of this nuisance, please contact either this Department during the hours of **08.45 - 16.45 Monday to Friday**, or the Emergency Service Tel: **020 8348 3148** outside office hours.

Yours faithfully,



**Environmental Health Officer**

**Ann Fisher – Director Environmental Services**  
**Robin Payne – Assistant Director Enforcement**

**Environmental Services**

**Enforcement**

639 High Road  
London  
N17 8BD

Tel. : 020 8489 0000  
Minicom : 020 8489 5549

This letter is from **Eddie Eatwell**  
**Noise – Enforcement**  
Direct Line: 020 8489 5238  
E-mail: [edgar.eatwell@haringey.gov.uk](mailto:edgar.eatwell@haringey.gov.uk)  
Fax: 020 8489 5530

Your Ref. :  
Our Ref. : ES/ES/DRG/NT/EE/MA  
C.C. :  
Attach. :

**For a large print copy, contact 020 8489 5559**

Mrs Raithatha  
2 Queend Parade Mansions  
Brownlow Road  
London  
N11 2DL

23 November, 2004

Dear Mrs Raithatha,

**Re: ENVIRONMENTAL PROTECTION ACT 1990 - Section 80**  
**NOISE NUISANCE: LOUD MUSIC**  
**Nimkat Restaurant, 2 Queens Parade, Brownlow Road, London, N11**

I refer to your complaint made on 20 November 2004, at 22:36 hours regarding the level of noise coming from the above premises.

On receipt of your complaint the Duty Officer visited, and the noise was considered to be excessive and a nuisance.

This disturbance goes against the terms of the Prohibition Notice that was served on the person responsible. The Council shall now be instituting legal proceedings against that person.

Should there be a repetition of this nuisance, please contact either this Department during the hours of **08.45 - 16.45 Monday to Friday**, or the Emergency Service **Tel: 020 8348 3148** outside of office hours.

Yours faithfully,

pp.   
**Noise Enforcement Officer**

**Ann Fisher – Director Environmental Services**  
**Robin Payne - Assistant Director Enforcement**

Ns10

**Environmental Services  
Enforcement**  
639 High Road  
London  
N17 8BD

Tel. : 020 8489 0000  
Minicom : 020 8489 5549

This letter is from: **Noise Team**

Direct Line: 020 8489 5238  
Fax: 020 8489 5530

Your Ref. :  
Our Ref. : ES/ENF/HERG/NT/BB/ME/MMA  
C.C. :  
Attach. :

Mrs Raithatha  
1 Queens Parade, Brownlow Road  
Bounds Green  
London  
N11 2DL

22 November 2005

Dear Madam,

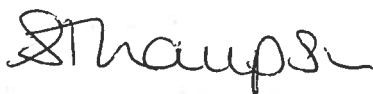
**Re: ENVIRONMENTAL PROTECTION ACT 1990 - Section 80  
NOISE NUISANCE: LOUD MUSIC  
Nimkat Restaurant, 2 Queens Parade, Bounds Green Road, London, N11**

I refer to your complaints made on 30 October 2005, at 22:45 hours and 12 November 2005, at 22:18 hours, regarding the level of noise coming from the above premises.

On receipt of your complaints the Duty Officers' visited, and the noise was considered to be excessive and a nuisance. Subsequently a letter has been sent to the occupier informing that person that the nuisance witnessed was a Contravention of the Abatement Notice served on the 21 October 2004 and that if noise nuisance is witnessed in the future then the Council will have no alternative but to instigate legal proceedings in respect of the offence.

Should there be a repetition of this nuisance, please contact either this Department during the hours of **08.45 - 16.45 Monday to Friday**, or the Emergency Service **Tel: 020 8348 3148** outside of office hours.

Yours faithfully,



**Environmental Health Officer**



**Enforcement Response**  
Units 271-272, Lee Valley Technopark, Ashley Road, London N17 9LN  
Tel: 020 8489 1000 Fax: 020 8489 5133  
[www.haringey.gov.uk](http://www.haringey.gov.uk)



Director of Urban Environment - Niall Bolger  
Assistant Director - Frontline Services – Beverley Taylor

**Haringey**

Mrs Raithatha  
Flat 1  
Queens Parade Mansions  
Brownlow Road  
Wood Green  
London  
N11 2DL

Our ref: UE/ENF/WK/000122730  
Date: 27th December 2009  
Contact: Enforcement Response Team  
020 8489 1000  
Email: [enforcement.response@haringey.gov.uk](mailto:enforcement.response@haringey.gov.uk)

Dear Mrs Raithatha

Re: Noise Nuisance  
Premises Licensing  
Address: Nimkat, 2, Queens Parade, Brownlow Road, Wood Green,  
London, N11 2DN

I refer to your recent complaint of noise coming from the above premises on 7th June 2009 at 23:23

On receipt of your complaint, the Duty Officer visited, and the noise witnessed was considered to be excessive. A letter has been sent to the person responsible, requiring them to reduce noise from their premises so that it does not disturb nearby residents. The letter also states that a Noise Abatement Notice can be served if excessive noise continues.

A further letter has been sent advising them that any regulated entertainment at the premises requires a license. The letter also states that it is an offence to operate without the correct licence.

Should you be further disturbed, please contact us on 020 8489 1000 during the hours of 08.45 - 16.45 Monday to Friday, or on 020 8348 3148, which is the Council's out of hours number.

Should you require any further information, please contact us.

Yours sincerely,

Enforcement Response Team

If you would like to comment about the service you received, please complete our online survey [www.haringey.gov.uk/enforcementconsultations](http://www.haringey.gov.uk/enforcementconsultations)

**Environmental Services  
Enforcement Service**

639 High Road, Tottenham, London, N17 8BD  
Tel: 020 8489 0000 Fax: 020 8489 5530  
Minicom: 0208 489 5549

Mr. G Raithatha  
1 Queens Parade Mansions  
Brownlow Road  
London  
N11

Your Ref:

Our Ref: ES/ENF/HERG/NT/ST/JL

Contact: S. Thompson

Ext: 5565

Date: 23 January 2006

Dear Mr Raithatha,

**Re: Noise Nuisance  
Nimkat Restaurant  
2 Queens Parade, Brownlow Road, London N11**

Thank you for your letter dated 5<sup>th</sup> January 2006. the contents were noted.

We are aware of Nimkat Restaurant. Numerous complaints have been received from your household in the past and formal action has been taken, as a result of noise nuisance, by this Service.

You stated in you letter that 'only one letter was received from (our) office'. In fact, we have sent you 4 letters – copies are attached to this letter.

I understand from my colleague, Mr Coker, that he informed Mrs. Raithatha that we are taking legal proceedings against Nimkat Restaurant. We will keep you informed of the Court dates and outcome.

In the meanwhile, please continue to contact the Service when you are disturbed by noise. We can continue to take further offences for each noise nuisance we witness or in extreme cases, where more than one household is affected, we may seize the equipment.

I hope this letter clarifies matters.

Yours sincerely,



S. Thompson  
Environmental Health Officer

**Environmental Services**

**Enforcement**  
639 High Road  
Tottenham  
London. N17 8BD

Tel. : 084 5505 0921  
Minicom: 020 8489 5549  
Fax: 020 8489 5530

This letter is from **Nicholas Coker**  
**Noise Team**

Our Ref. : ES/ENF/NT/BB/NC  
**CP/00194498**

Mrs Sneha Raithatha  
1 Queens Parade Mansions  
Brownlow Road  
Bounds Green  
London  
N11 2DN

24 January 2006

Dear Madam,

**Re: ENVIRONMENTAL PROTECTION ACT 1990 - Section 80**  
**NOISE NUISANCE: Loud Music – Nimkat Restaurant, 2 Queens Parade**  
**Mansions, Brownlow Road, Bounds Green, London, N11 2DN.**

I refer to your complaint made on the 22<sup>nd</sup> of January 2006 regarding the level of noise coming from the above premises.

On receipt of your complaint the Duty Officer visited, and the noise was considered to be excessive and a nuisance.

This disturbance goes against the terms of the Prohibition Notice that was served on the person responsible. The Council shall now be instituting legal proceedings against that person.

Should there be a repetition of this nuisance, please contact either this Department during the hours of **08.45 - 16.45 Monday to Friday**, or the Emergency Service **Tel: 020 8348 3148** outside of office hours.

Yours faithfully,



**Nicholas Coker**  
**Enforcement Officer**

**Environmental Services**

**Enforcement Service**

639 High Road, Tottenham, London, N17 8BD

Tel: 0845 055 0921 Fax: 020 8489 5113

Our Ref: ES/ENF/HERG/NT/ME/JL

Contact: Noise Team

Mrs Raithatha  
1 Queens Parade Mansions  
Bounds Green Road  
London  
N11

16 February 2006

Dear Mrs Raithatha,

**Re: NOISE NUISANCE – LOUD AMPLIFIED MUSIC**  
**Address: 2 QUEENS PARADE, BOUNDS GREEN LONDON N11**

I refer to your recent complaint of noise coming from the above premises on the 11 February 2006 at 21:08 hours.

On receipt of your complaint, the Duty Officer visited, and the noise witnessed was excessive and a nuisance. Subsequently, a letter has been sent to the person responsible, requiring that person to reduce the noise, so that it does not disturb nearby residents. The letter also states that an Abatement Notice can be served if the nuisance persists.

However, should there be a repetition of this nuisance, please contact either this Department during the hours of **08.45 - 16.45 Monday to Friday**, on **0845 5055 0921** or the Emergency Service **Tel: 020 8348 3148** outside of office hours.

Should you require any further information, please contact me.

Yours faithfully,



**Senior Admin Enforcement  
Noise Team**